

# Big Creek Veterinary Hospital LLC

11743 Girdled Rd | Concord, OH 44077 | Phone 440-639-8585 | Fax 440-352-8104

## Financial Policy

Thank you for choosing Big Creek Veterinary Hospital LLC. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet or horse. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Big Creek Veterinary Hospital LLC requires payment in full at the end of your pet or horse's examination and/or at the time of discharge.

### **Payment Options:**

You can choose from:

- Cash, Check, Visa<sup>®</sup>, MasterCard<sup>®</sup> or Discover Card<sup>®</sup>
- Convenient Monthly Payment Plans<sup>1</sup> from CareCredit<sup>®</sup>
  - o Allow you to begin treatment today and pay over time
  - o Available for any treatment amount
  - o Can be used repeatedly - for your entire family - without having to reapply<sup>1</sup>

We charge 1.5% interest and monthly billing fees on all outstanding account balances older than 30 days. If you have an account 120 days past due, Big Creek Veterinary Hospital LLC may relinquish your balance owed to a collection agency.

### **Additional Policy Information:**

Big Creek Veterinary Hospital LLC charges \$30 for returned checks. For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your animal. If you would like an estimate of charges for any treatment or surgery procedure, please ask and we will be happy to accommodate your request.

By signing below, you agree to the foregoing terms of payment:

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Client/Owner Signature

Date

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Client/Owner Name (Please Print)

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Animal Name

Breed

<sup>1</sup>Subject to credit approval